Katherine Blackie

Patient Safety in ECC - What Do We Know and What Can We Do About It? | *Katherine Blackie & Lisen Schortz*

This lecture explores common patient safety risks in Emergency and Critical Care (ECC) using global incident data. It focuses on understanding why errors occur and identifying high-risk areas. Attendees will learn practical strategies—such as communication tools, medication protocols, and system improvements—to minimise errors and enhance safety for patients, owners, and teams.

Threat and error management for vets | *Katherine Blackie & Lisen Schortz*

This session introduces Threat and Error Management (TEM) as a proactive approach to patient safety. It emphasises identifying and mitigating risks in dynamic clinical settings rather than eliminating all threats. Using real-world veterinary examples, the lecture demonstrates how teams can apply TEM to prevent harm and create safer systems in real time.