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What do we do when it goes wrong - Using Processes and Systems to support Team and Improve Performance | *Sam Thompson*

Adverse events can cause emotional trauma and distress to the whole team. Using a structured approach to deconstructing these can provide us with valuable learnings and the opportunity to support the team.

We will work through an adverse event together, summarising in suggesting actions to improve or prevent harm in the future. Hot and cold debriefs will also be covered with a summative session explain action hierarchy and tips to implement change into practice.

Goals of the sessions:

- For all learners to be aware of the common traps we often fall into following an adverse event and consider how to avoid them.
- All learners will be able to describe what a systems approach is reviewing an adverse event.
- Attendees will be able to explain what contributory factors are and begin to apply them to their own reflections.
- The foundations of a significant event will be introduced with signposting to resources in order to develop this in their own practice.